



CERTIFICATE

Bullsoft Ltd.

Bulgaria, Vratsa, 1 Dimcho Debelyanov Str.

has implemented and maintains a **Service Management System**.

Provision and outsourcing of IT services in the complete processing of customer databases, including provision of information cyber security, and regulatory compliance; generation of specialized reports on data, provided by customers, business analyses (BI), development and implementation of ISO standards and GDPR, development of specialized software.

Through an audit, documented in a report, it was verified that the management System fulfills the requirements of the following standard:

ISO/IEC 20000-1:2018

Certificate registration no : QA-D/BG/20000-1/0001
 Valid from : 03.01.2020
 Valid untill : 03.01.2021
 Date of original certification : 03.01.2020

Overseas Operation Manager
 Begüm ADAKAN
 Stuttgart 2020.01.03

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